

Courtroom Connect customer service personnel go out of their way to make the service easy to use and are responsive to any problems that may occur. We look forward to using Courtroom Connect in future trials.

—Carrie Parker, Senior paralegal

Heller Ehrman White & Mc Auliffe LLP

B a c k g r o u n d

Heller Ehrman White & McAuliffe LLP first utilized Courtroom Connects wireless service while involved in a complex litigation matter in Alameda County Superior Court. Since the trial was projected to last five months, Heller required the use of ancillary services to effectively aid in the defense of their client. During the trial, Heller Ehrman's legal team was accompanied by a support staff comprised of four paralegals that were responsible for maintaining databases containing voluminous documents produced during discovery phases of the case, managing all levels of witness preparation, and coordinating exhibits for use by all parties in trial. In addition to the services already employed by Heller, the team decided to try Courtroom Connects wireless service for the first time.

